

# Qoin Merchant Fair Trading Guidelines

Qoin is a unique ecosystem where all 'Qoiners' have a responsibility to support and look after the network so that it can thrive and continue to develop.

Qoin has no transaction fees, therefore Qoin is self-serve. Everything a merchant needs to know about Qoin is easily available through the Help button in the wallet.

Qoin is a utility crypto, designed to be spent and traded at the wallet value of the day for everyday purchases. Qoin merchants are listed in a free online directory, the Q Shop, providing they agree to the terms and conditions set out below.

Trading fairly is a 'partnership' between both the Buyer and Seller based on dialogue, transparency, and respect.

Qoin Fair Trading guidelines are designed to protect both merchants and consumers from misleading or deceptive trading behaviour and unfair trading practices.

## **As a Qoin merchant you agree to:**

- Be accountable for an accurate listing in the Directory at all times, including but not limited to:
  - The description of the goods and/or services your business sells on Qoin
  - The Qoin trading hours / days that you welcome Qoin customers
  - The Qoin %, which must always be clearly displayed
- Immediately snooze your directory listing if your business is unable to accept Qoin
- Sell your goods and/or services at their normal selling price
- Transact all Qoin transactions at the live wallet value
- Trade with integrity! E.g., if you've agreed trading terms with another Qoiner, honour the commitments that you and your business have made. Afterall, every merchant is also a customer when spending their Qoin.

If you find a merchant trading unfairly or isn't accepting Qoin despite showing up in the Directory, please Report them through the Wallet.

**Authored by the Merchant Fair Trading Group**